

ICE Chat

Price discovery and negotiation all on one platform

ICE Chat is an instant messaging platform built for financial markets, connecting more than 140,000 market participants. It enables users to discover prices, negotiate trades and communicate through a single platform, with fully encrypted communications and a comprehensive audit trail to support recordkeeping obligations.

Unlike consumer messaging apps, ICE Chat was created for traders. Quotes are automatically recognised and structured as executable prices, while messages are encrypted and retained for seven years to help users meet regulatory requirements. The platform also connects directly to ICE's trading infrastructure, allowing negotiations conducted in ICE Chat to flow seamlessly into ICE Block for trade submission.

Quote recognition

Recognised quotes stream automatically into the ICE Futures Viewer, WebICE, Excel and ICE Connect the moment they arrive in your chat.

From first quote to ICE Block in one click

Recognised quotes launch directly into ICE Block for exchange submission without copying, switching or delays.

Your whole market on one platform

Reach 140,000+ market participants. ICE Chat also integrates with WhatsApp, extending your reach while keeping conversations encrypted, archived, and easily searchable through quote recognition capabilities

Every conversation encrypted and on the record

Private encrypted ICE network. Seven years of recorded messaging history – including consumer messaging platforms.

Contact List, Futures Viewer

Contact List

- Energy Trading Company
- Vitol Global Markets Partnership
- Chesterbrook Partners (B)
- Enbridge Energy Services Group
- Ashland Operating Inc.
- Marginal Commodities LLC (O/I)

Principal Region

- Robert Smith
- Adam Green
- Jessica Newsome
- Carol King
- Jackie Smith
- Jack Johnson
- Eli Mims
- Davin Levy

Dynamic Static Best Bid Offer Latest Bid Offer Quote Timeout 1 hr Hide Expired Quotes

Show Coworker Markets Export

Terms ↑	DTD BRT			DFL			DUB		
	Bid	Offer	Last Trade	Bid	Offer	Last Trade	Bid	Offer	Last Trade
Monthlies (8/8)									
Sep26	72.17	73.49		3.02	3.08				
Oct26	72.51	73.17		2.902	3.408				
Nov26	72.18	73.41		2.702	3.408				
Dec26	72.27	72.94		1.58	1.65				
Jan27	71.87	73.13		2.02	3.208				
Feb27	71.45	73.37							
Mar27	71.86	72.19							
Apr27	71.29	72.47							
Stripes (2/2)									
O436	72.81	73.13					5.02	5.07	
Q127	71.92	72.65							

John Smith

09/12/2026 4:23:58 PM Ed Jones bid 946.8426 5.025 0.7 B: -- 77.45 O: --
 09/12/2026 4:24:04 PM John Smith bid dub 9426 5.025 0.7 B: 82.45 82.48 O: 82.50
 09/12/2026 4:24:10 PM John Smith bid dub 9426 5.025 0.7 B: -- 77.45 O: --
 09/12/2026 4:24:46 PM Ed Jones bid dub 9426 5.025 0.7 B: 5.02 5.04 O: 5.10
 09/12/2026 4:25:24 PM Ed Jones bid dub m27 2.942 0.7 B: 2.03 2.41 O: --

Info GDM MOC Do you have interest?

John Smith Oil Trading Company

Can you send me your marks

Search...

140,000+
market participants
on one network

1 click

Quote to ICE Block submission

7 years

Encrypted message history

Key features



Quote recognition

Broker quotes are structured and displayed automatically as executable prices. Quotes flow automatically into WebICE, Excel and ICE Connect, your whole workflow connected.



Agentic AI

Integrated with ICE Aurora, ICE's enterprise AI platform, automating workflows across ICE Chat, WebICE and ICE Connect from a single command.



Marketplace directory

Search and connect with over 140,000 participants across your market.



ICE Voice

Always-on audio integrated directly into ICE Chat with full conversation recording and retention.



ICE Futures Viewer

One screen to aggregate, monitor and organize futures prices extracted from broker quotes across your whole trade desk.



Message blaster

Send a single message to multiple contacts simultaneously for efficient price discovery.



WhatsApp integration

Reach WhatsApp contacts from within ICE Chat. Quotes on WhatsApp are also automatically recognised.



Mobile access

Receive and manage quotes from anywhere on any device.



For more information: ice.com/chat

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